

AMERICAN MEDICAL RESPONSE 911 NURSE NAVIGATION PROGRAM

A variety of care options are now available for 911 callers

The City of Knoxville and Knoxville County, in collaboration with AMR, is launching an innovative Nurse Navigation Program that provides residents with a variety of options to quickly access the right level of medical care based on their specific medical needs. Nurse Navigators will work with patients directly to determine an appropriate path for treatment and assist in coordinating that care.

BENEFITS OF THE AMR 911 NURSE NAVIGATION PROGRAM

Accurate, fast access to a variety of care options

RIGHT CARE

Nurse consultation to determine caller's specific needs

RIGHT TIME

Nurses quickly determine your appropriate care

RIGHT PLACE

More options to receive your care beyond the Emergency Room

For more information, contact the AMR Knox County Office at **865.573.5779** or email amr.tennessee@amr.net



A Global Medical Response Solution